

Quality Policy 2nd Jan 2024

Quality Policy

It is the policy of Power Electrics (Bristol) Ltd (the Company) to provide its customers with a high-quality service and to meet contractual specifications and requirements. Where applicable, these services will conform to relevant National and International Standards or regulations. The Quality Management System will be maintained to meet the standards laid down in our BS ISO 9001:2015 Certification.

The corporate objective of the Company is to achieve long-term profitability by providing the highest possible level of service to our customers. It is also the policy of the Company to ensure that all services are executed throughout in a manner that sets and maintains a level of quality and service consistent with the requirements and expectations of the customers at all levels of the Company. The Company will also strive to continually improve its products, services, and processes to enhance customer satisfaction.

The quality policy is measured and reviewed through the quality objectives which are themselves set and reviewed by the Directors on a regular basis at Management Reviews. The implementation of the Quality Policy is the responsibility of every member of staff, starting with the Directors, who are fully committed to Quality and who take policy decisions, which enable the correct action to be implemented throughout the company. The Compliance Director has overall responsibility for maintaining the implementation of the Quality Policy.

The Quality Assurance and Quality Assurance Procedures Manuals are dynamic documents, which describe in an appropriate level of detail the policies, procedures, and operating practices to be followed. It is mandatory that every member of staff must be familiar with the Quality Policy and the detailed procedures and practices which are applicable to their area of work within the company.

A copy of this Quality Policy and the Company Objectives statement is issued to all employees of the company. The company's quality objectives, as defined in the quality improvement activities, are also made available to all staff.


The Quality Manual has the full support of the Management and, together with the supporting Quality Assurance Procedures, ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the documented procedures, to achieve a consistent approach to Quality Assurance.

The Quality Policy will be reviewed on an annual basis from the date shown below.



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Mr A Pullin
Managing Director

Date: 2nd January 2024



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Mr B Mann
Compliance Director

Date: 2nd January 2024